

# COMPANY PROFILE

www.cooperandjones.com





Cooper & Jones Global Logistics is a Customs Clearing, Forwarding and Logistics Organization. As a world class provider of innovative logistics and supply-chain services and solutions, Cooper & Jones Global has an extensive network throughout the globe. Our dedicated and experienced professionals always provide you with tailor-made logistics solutions customized to your particular need.





# **Our History**

Cooper & Jones Global Logistics is a licensed customs clearing and forwarding agent established 2017, offering reliable logistics and clearing services.

# **Vision & Purpose**

To become a leading global logistics company - applying insight, service quality and innovation to create sustainable growth for business and society. To provide Customs Clearing, Forwarding, Logistics, Warehousing and Handling service internationally, regionally and nationally in a manner that achieves total client satisfaction while maximizing shareholder's interest and meeting staff aspiration.

# Why Choose Us

Our management succeeds by bringing experience, creativity and insight to your shipping needs. We step in to coordinate and add value at every tum. We cherish our customer relationships and personally commit to achieve guaranteed superior service levels.



### **QUALITY POLICY**

- Management & Staff of Cooper & Jones Global Logistics is committed to the establishment and maintenance of a stringent internal Quality Management System and all legal requirements under the Law.
- The System requires that customer needs and expectations are given the highest priority.
   Such needs are closely monitored for change so that the system is continually updated and improved to retain customer satisfaction.
- The main objective of the company is to be the leading Freight Forwarding in Zimbabwe and around the globe. The Quality Management System therefore enables the company to achieve a competitive edge in the industry.
- Quality objectives are continuously reviewed in line with changing economic factors, the changing needs of the customers stakeholders expectations and staff aspirations.
- Staff is committed individually and collectively to this Policy as well as the Procedures and Work Instructions that are applicable to their different stations. In order to enhance continual improvement as a cornerstone of this Policy each member will make positive recommendations in pursuance of this Policy
- Training is provided at all levels to ensure that the provisions of the Policy are upheld and that there is a clear understanding of the quality system requirements.



## **CUSTOMS CLEARING**

Country borders can be a challenge because of different legislative structure that govern industries of different countries. Cooper & Jones helps its clients with import or export permits, customs and duty clearance, rebate applications, Removals In Bond, Removals in transit among other Customs clearance services.

Customs clearing includes preparation of bill of entry and submission to Customs. There is a need for specialist knowledge in this field as there is risk of penalties from Customs. As Cooper and Jones we are strategically located at all border posts in the country.

## **ROAD TRANSPORT**

Cooper and Jones Global Logistics offers both unsurpassed and innovative trucking technologies. We are equipped with the knowledge and skills needed to get cargo securely to its destination. Our services are cost effective and guarantee safe delivery of your cargo at the best rates.

Our truck brands are specifically chosen to handle the prevailing roads infrastructure whereas our experienced drivers have longstanding knowledge of local plus contiguous nations routes. We have also invested in modern technology, such as car trucking system, which helps increase efficiency and control of our shipments.



## **SEA FREIGHT LOGISTICS**

Cooper & Jones have long term strategic partnerships with leading sea freight carriers throughout the world. This enables us to offer efficient, frequent and reliable services to and from source to destination.

The frequency of our sailing schedules allows maximum flexibility and true supply chain management.

MAJURO

## AIR FREIGHT LOGISTICS

Cooper and Jones provide expert international airfreight forwarding services to companies large and small. We offering airfreight logistics solutions for a wide variety of cargo. No place is off limits to our expert logistics team, who are available 24/7 to monitor and analyze every step of your airfreight shipment. Experience the finest, most personalized logistics solution with Cooper & Jones Global Logistics.

### **FORWARDING**

Freight forwarding service utilizes established relationships with carriers to reach the logistical goal. We offer global logistics solutions from source to destination. Cooper & Jones Global Logistics has partners around the globe that ensure your cargo will reach its destination professionally and securely.

The functions of the Forwarding departments include the co-ordination, control and monitoring of imports and exports while in transit from source to destination. It gives the Customer total control of a shipment, enabling him to keep track and decide on any changes in mode of transport at any stage, if necessary.

## WAREHOUSING

We strategically sited storage distribution centers and consolidation centers designed to support a wide range of different industries. Cooper & Jones Global Logistics provide bonded and highly specialized warehousing as part of our vision to provide the best logistical solutions for our clientele.

All warehouses are highly secured with around the clock security guards. Parameter fences outside, divisional roof levels fences inside and lockable gates.

## SUPPLY CHAIN MANAGEMENT

Cooper and Jones offers a comprehensive portfolio of supply chain services that help companies achieve a competitive advantage. Supply Chain Management adds value in a number of ways, such as reducing operating expenses. While meeting your service level, we can strengthen working capital, balance inventory against forecast demand and help lower total landed costs by optimizing routes, carrier rates and tariffs.

## **CARGO INSURANCE**

Cargo Insurance is essential for businesses engaging in international trade, especially those shipping large quantities of goods. Specific terms and benefits vary widely across the world and many Cargo Insurance Policies are custom tailored for specific shipments.

We are always prepared for the unexpected. Cargo loss is an unfortunate trade hazard in the logistics industry. Cooper & Jones works with both domestic and international reputable insurance organizations to bring you the best insurance for your cargo, at the best rates.



# ZPC HWANGE DEKA PIPELINE UPGRADE















# STEEL PROCESSING AND MANUFACTURING PLANT MASVINGO







# MTOKO GRANITE CUTTING AND POLISHING PLANT





# SINOHYDRO HWANGE PROJECT







# **SUNNY YI FENG TILES NORTON**







### **REFERENCES**

- ZPC Hwange Deka Pipeline Upgrade
- Sinohydro Hwange Project
- Steel Processing And Manufacturing Plant Masvingo
- Mtoko Granite Cutting and Polishing Plant
- Sub Sahara Tobacco (Pvt) Ltd
- Sunny Yi Feng Tiles Zimbabwe
- Steelmakers Zimbabwe
- Windmill Farming Solutions Zimbabwe
- Schweppes Zimbabwe Limited

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